

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Confirmation No.8619
InventorshipHua-Jun Zeng
Applicant..... Microsoft Corporation
Group Art Unit2169
Examiner Aaron J. Sanders
Attorney's Docket No. MSI-1892US
Title: Mining Service Requests for Product Support

To: Commissioner for Patents
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Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: December 12, 2006

By: /Brian G. Hart Reg. No. 44421/

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